

Frequently Asked Questions for Blackboard Mobile Learn on Palm

What versions of HP WebOS support Blackboard Mobile Learn?

Palm devices with HP WebOS 1.4.5 or higher support Blackboard Mobile Learn.

How do I download the Blackboard Mobile Learn app?

The Blackboard Mobile Learn app is available in the Palm App Catalog. Search for "Blackboard Mobile Learn" to find it.

How do I log in to Blackboard Mobile Learn?

Once you have successfully downloaded and opened Blackboard Mobile Learn:

1. Search for your institution using the search bar that automatically appears when you open the app
2. Select your institution
3. Log in using the same username and password that you normally use to access Blackboard

Can I update and contribute content to any features from my device?

You can update Blogs, Discussions, and Journals. You can also update the status of your Tasks.

Will the work done from my mobile device show when I log into Blackboard on a computer?

Yes! The Blackboard Mobile Learn app syncs with your institution's Blackboard servers so that any updates made from your mobile device are reflected on the normal Blackboard site, and vice versa.

What other features are planned for Blackboard Mobile Learn?

While we're excited about our new mobile learning apps, we are already hard at work to make them even more useful for students and for instructors. We feel like we've only scratched the surface of what's possible with mobile learning and we hope to do a

lot more with your ideas and input as part of the mix. If there's something you'd like to see in our mobile apps, please tell us — we want to know! You can submit your thoughts and ideas at <http://www.blackboard.com/Mobile/Student.aspx> or on our blog <http://www.mobilegarageblog.com>

Where can I go if I have additional questions?

From anywhere within the app, tap the arrow that opens the menu at the top left corner. You will find links that will direct you to more information pertaining to the project. You can also go and check out our website at <http://blackboard.com/Mobile>, or contact your school's Help Desk or Blackboard Administrator.

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